

Freedom of Information requests

2012

Reference number: 12-003

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act. In order to assist you with this request, I am outlining my query as specifically as possible. If, however, this request is too wide or too unclear, I would be grateful if you could contact me as I understand that, under the Act, you are required to advise and assist requesters.

- a list of museum items reported missing or stolen from National Museum Cardiff. For the years 2009, 2010, 2011.
- the number of items that were successfully recovered. For the years 2009, 2010, 2011.

I understand that, under the Act, I should be entitled to a response within 20 working days. I would be grateful if you could confirm that you have received this request. If possible, I would prefer to receive correspondence by e-mail.

I look forward to hearing from you in the near future.

26 January 2012

Reference number: 12-003

Dear,

REQUEST FOR INFORMATION – *Information relating to a list of museum items reported missing or stolen for the years 2009, 2010 and 2011.*

Thank you for your request for information. As Head of Knowledge & Information Management for Amgueddfa Cymru - National Museum Wales, I am responsible for responding to your request for information.

I refer to your email of 19th January 2012, in which you asked for the following information:

A list of museum items reported missing or stolen from National Museum Cardiff. For the years 2009, 2010, 2011.

The number of items that were successfully recovered. For the years 2009, 2010, 2011

I have reviewed your request and I can confirm that no museum items have been reported as missing or stolen from National Museum Cardiff during the years 2009, 2010 or 2011.

I would advise you that Amgueddfa Cymru – National Museum Wales does not hold the information you have requested as there have been no museum items reported as missing or stolen during the time period you have requested. That being the case, I would inform you, in accordance with Section 1.1(a) of the Freedom of information Act 2000, the information you seek is not held by the Museum. To the extent that the Museum is unable to provide information that fully responds to your request, I must therefore provide you with a Refusal Notice under Section 17.1 of the Freedom of Information Act 2000, because in accordance with Section 1.1 of the Act, the information you have requested is not held.

Your request was considered according to the principles set out in the National Assembly's Code of Practice on Public Access to Information (third edition). The Code is published on the Internet at www.information.wales.gov.uk.

If you believe that I have not applied the Code of Practice on Public Access to Information correctly or have not followed the relevant laws, please contact me to request a first-stage review. If, after that, you are still not satisfied you may request a formal review by Amgueddfa Cymru. When dealing with any concerns, we will follow the principles of the National Museum of Wales's Code of Practice on Complaints, which is available on our website at www.museumwales.ac.uk/en/45/ or by post from:

Mr Robin Gwyn
Director of Communications
Amgueddfa Cymru – National Museum Wales
Cathays Park
Cardiff
CF10 3NP

You also have the right to complain to the Information Commissioner. Normally, however, you should pursue the matter through our internal procedure before you complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Head of Knowledge & Information Management