

Freedom of Information requests

2012

Reference number: 12-009

I would be grateful if you could please answer the questions below, made under the Freedom of Information Act. In accordance with the Act, I look forward to receiving your response within 20 working days. Please find my contact details at the bottom of this email.

Many thanks.
Yours sincerely,

Separately, for each of the seven sites run by National Museum Wales:

- 1) Please can you give me details of any thefts of exhibits from that site, including descriptions of each of the items taken; their individual values and the dates of the thefts, for:
 - a) So far in the current financial year.
 - b) During the financial year 2011/12.

- 2) Please can you give me the yearly total of the value of exhibits stolen in each of the financial years, for:
 - a) 2010/11
 - b) 2009/10
 - c) 2008/9
 - d) 2007/8
 - e) 2006/7

- 3) Please can you give me the details of any insurance claims made by the site (not limited to those concerning theft), including descriptions of what each claim was made for; why that claim was made; the amount of each claim and the date of each claim, for:
 - a) So far in the current financial year.
 - b) During the financial year 2011/12.

- 4) Please can you give me the yearly total of the value of insurance claims in each of the financial years, for:
 - a) 2010/11
 - b) 2009/10
 - c) 2008/9
 - d) 2007/8
 - e) 2006/7

11 May 2012

Reference number: 12-009

Dear,

REQUEST FOR INFORMATION – *Details of thefts of exhibits from the seven sites of the National Museum Wales between 2006 to present day.*

Thank you for your request for information. As Head of Knowledge and Information Management for Amgueddfa Cymru - National Museum Wales, I am responsible for responding to your request.

I refer to your email of the 1 May 2012, in which you asked for the following information:

Query	Description
1	<i>Please can you give me details of any thefts from exhibits from that site, including descriptions of each of the items; their individual values and the dates of the thefts, for:</i> a) <i>so far in the current financial year</i> b) <i>during the financial year 2011/12</i>
2	<i>Please can you give me the yearly total of the value of the exhibits stolen in each of the financial years, for:</i> a) <i>2010/11</i> b) <i>2009/10</i> c) <i>2008/09</i> d) <i>2007/08</i> e) <i>2006/07</i>

3	<p><i>Please can you give me the details of any insurance claims made by the site (not limited to those concerning theft), for the current financial year and during the financial year 2011/12, including:</i></p> <p style="margin-left: 40px;"> <i>a) descriptions of what each claim was made for; b) why the claim was made; c) the amount of each claim d) the date of each claim for</i> </p>
4	<p><i>Please can you give me the yearly total of the value of insurance claims in each of the financial years, for:</i></p> <p style="margin-left: 40px;"> <i>a) 2010/11 b) 2009/10 c) 2008/09 d) 2007/08 e) 2006/07</i> </p>

Queries 1 & 2

I have reviewed the information held by the Museum relating to your request and I have summarised this information in the attached table.

Queries 3 & 4

I will now refer to your third and fourth queries. I have reviewed the Museum's information holdings and I have not found any information relating to these requests, therefore I am unable to provide you with the information you require as the information is not held.

The Museum does not value the items it holds other than for insurance purposes when we lend out accessioned items to non-national museums or galleries. The Museum has no reason to hold valuations of items for any other reason as the collections are not insured. None of the items listed in the table provided are covered by insurance and therefore, no insurance claims have been made. That being the case, I must inform you, in accordance with Section 1.1(a) of the Freedom of information Act 2000, the information you seek is not held by Amgueddfa Cymru. To the extent I am unable to provide information that fully responds to your request, I must therefore provide you with a Refusal Notice under Section 17.1 of the Freedom of Information Act 2000, because in accordance with Section 1.1 of the Act, the information you have requested is not held.

Amgueddfa Cymru – National Museum Wales
Parc Cathays, Caerdydd CF10 3NP/Cathays Park, Cardiff CF10 3NP
Ffôn/Tel (029) 2039 7951 Ffacs/Fax (029) 2057 3321
E-bost: post@amgueddfacymru.ac.uk/E-mail: post@museumwales.ac.uk

Llywydd/President Elisabeth Elias MA DL
Trysorydd/Treasurer J. Peter W. Morgan M.Sc. FCA Cyfarwyddwr Cyffredinol/Director General David Anderson
Rhif elusen / Charity registration number: 525774
Rhif TAW / VAT registration number: GB 783 4541 10

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Your request was considered according to the principles set out in the National Assembly's Code of Practice on Public Access to Information (third edition). The Code is published on the Internet at www.information.wales.gov.uk.

If you believe that I have not applied the Code of Practice on Public Access to Information correctly or have not followed the relevant laws, please contact me to request a first-stage review. If, after that, you are still not satisfied you may request a formal review by the Museum. When dealing with any concerns, we will follow the principles of the National Museum of Wales' Code of Practice on Complaints, which is available on the Internet at www.nationalmuseumwales.org/en/45/ or by post to:

Mr. John Williams-Davies
Director of Collections & Research
National Museum Wales
Cathays Park
Cardiff
CF10 3NP

You also have the right to complain to the Information Commissioner. Normally, however, you should pursue the matter through our internal procedure before you complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Head of Knowledge & Information Management

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Parc Cathays, Caerdydd CF10 3NP/Cathays Park, Cardiff CF10 3NP
Ffôn/Tel (029) 2039 7951 Ffacs/Fax (029) 2057 3321
E-bost: post@amgueddfacymru.ac.uk/E-mail: post@museumwales.ac.uk

Llywydd/President Elisabeth Elias MA DL
Trysorydd/Treasurer J. Peter W. Morgan M.Sc. FCA Cyfarwyddwr Cyffredinol/Director General David Anderson
Rhif elusen / Charity registration number: 525774
Rhif TAW / VAT registration number: GB 783 4541 10

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Appendix A

ITEMS REPORTED STOLEN OR LOST (2006 – May 2012)

Date Reported	Description of Item	Estimated Value	Museum	Stolen	Missing / Lost
4 May 2006	1 knitting needle	£10.00	St. Fagans: National History Museum	✓	
4 May 2006	1 Dairy Milk Prop	£5.00	St. Fagans: National History Museum	✓	
16 May 2006	China Teapot	£5.00	St. Fagans: National History Museum	✓	
16 May 2006	Robin Starch Powder	£2.00	St. Fagans: National History Museum	✓	
9 November 2006	Dish, Saucer, Christmas Card, 2 Wooden Spoons, Nut Cracker, Post Card, Oat Cake Slice	Total Value £132.00	St. Fagans: National History Museum	✓	
9 November 2006	Razor	£200.00	St. Fagans: National History Museum	✓	
15 February 2007	Wooden Spoon	£25.00	St. Fagans: National History Museum	✓	
17 May 2007	Handset	£54.75	National Waterfront Museum	✓	
12 July 2007	Wooden Spoon	£10.00	St. Fagans: National History Museum	✓	
12 July 2007	Police Truncheon	£50.00	St. Fagans: National History Museum	✓	
31 July 2007	Book	£5.00	St. Fagans: National History Museum	✓	
10 August 2007	Small ornament	£5.00	National Slate Museum	✓	
10 August 2007	7 items	Total value £33.00	St. Fagans: National History Museum	✓	
14 August 2007	Pewter Tankard	£200.00	St. Fagans: National History Museum	✓	
10 Sept 2007	Small ornament, Green	Total value	National Slate Museum	✓	

	Shield Stamp & Remington Shaver	£20.00		
6 September 2007	Darning Mushroom	£3.00	St. Fagans: National History Museum	✓
20 November 2008	1 small item	£10.00	National Slate Museum	✓
20 November 2008	6 metres of lead	£1200	Big Pit: National Coal Museum	✓
19 November 2009	Tea and sugar box	£10.00	National Slate Museum	✓
October 2010	Knife	£5.00	National Slate Museum	✓
October 2010	Tea Strainer	£20.00	National Slate Museum	✓
October 2010	Knife	£5.00	National Slate Museum	✓
October 2010	Giraffe	£5.00	National Slate Museum	✓
1 December 2010	China vase	£25.00	St. Fagans: National History Museum	✓
1 December 2010	2 knives	£20.00	St. Fagans: National History Museum	✓
1 December 2010	Cream jug	£10.00	St. Fagans: National History Museum	✓
1 December 2010	Sponge	£1.00	St. Fagans: National History Museum	✓
1 December 2012	Pie dish	£8.00	St. Fagans: National History Museum	✓
March 2011	Disc Record	£10.00	National Slate Museum	✓
March 2011	Liqueur glass	£20.00	National Slate Museum	✓
March 2011	Liqueur glass	£20.00	National Slate Museum	✓
2 March 2011	Figurine	£250.00	St. Fagans: National History Museum	✓
18 March 2011	White Cup	£3.00	St. Fagans: National History Museum	✓
24 March 2011	Brown ceramic dish	£5.00	St. Fagans: National History Museum	✓ recovered
26 May 2011	Piece of imitation fruit (green pear)	£10.00	St Fagans: National History Museum	✓
26 May 2011	Small blue and white decorative ginger jar	£5.00	St Fagans: National History Museum	✓
28 June 2011	Wooden Spoon	£5.00	St Fagans: National History Museum	✓
28 June 2011	Wooden Bowl	£5.00	St Fagans: National History Museum	✓
28 June 2011	Wooden oatcake slice	£5.00	St Fagans: National History Museum	✓
7 September 2011	One of a pair of dog ornaments, sitting.	£10.00	St Fagans: National History Museum	✓
7 September 2011	Model of WW11 plane	£1.00	St Fagans: National History Museum	✓