Amgueddfa Cymru

Parc Cathays, Caerdydd CF10 3NP

Ffôn: (029) 2039 7951 Ffacs: 0300 1112 444

Amgueddfa Cymru - National Museum Wales

Cathays Park, Cardiff CF10 3NP

Tel (029) 2039 7951 Fax: 0300 1112 444



Reference no.: 15-007

18 May 2015

**REQUEST FOR INFORMATION** – Information relating to Government Indemnity Scheme

Thank you for your request for information. As Museum Secretary for Amgueddfa Cymru - National Museum Wales ('the Museum'), I am responsible for responding to your request for information.

I refer to your email of 29 April 2015, in which you asked for the following information:

On how many occasions between 1960 and 2010 has an order, decoration, medal or medallion accessioned on loan as authentic, and valued accordingly under GIS, subsequently been discovered to be a copy, whether as a result of substitution or any other museum deficiency? Please provide relevant museum correspondence, internal and external, for each and every occurrence, redacted as necessary.

## Response

I have reviewed the Museum's information holdings and I have not found any information relating to your request, therefore, I am unable to provide you with the information you require. That being the case, I would inform you, in accordance with Section 1.1(a) of the Freedom of information Act 2000, the information you seek is not held by Amgueddfa Cymru – National Museum Wales. To the extent Amgueddfa Cymru is unable to provide information that fully responds to your request, I must therefore provide you with a Refusal Notice under Section 17.1 of the Freedom of Information Act 2000, because in accordance with Section 1.1 of the Act, the information you have requested is not held.





Your request was considered according to the principles set out in the National Assembly's Code of Practice on Public Access to Information (third edition). The Code is published on the Internet at <a href="https://www.information.wales.gov.uk">www.information.wales.gov.uk</a>.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Director Finance and Corporate Resources at the following address:

Mr. Neil Wicks
Director of Finance and Corporate Resources
Amgueddfa Cymru – National Museum Wales
Cathays Park
Cardiff
CF10 3NP

When dealing with any concerns, we will follow the principles of the National Museum of Wales's Code of Practice on Complaints, which is available on our website at <a href="https://www.museumwales.ac.uk/en/45/">www.museumwales.ac.uk/en/45/</a>.

Internal review requests should be submitted within two months of the date of receipt of the response to your original letter.

You also have the right to complain to the Information Commissioner's Office (ICO) if you are not content with the outcome of your complaint or review. Generally, the ICO will not make a decision unless you have exhausted the complaints procedure provided by the Museum.

The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

I apologies that Amgueddfa Cymru cannot assist you with all aspects of your request but if you have any further queries or concerns then please contact me.

Yours sincerely

Elaine Cabuts Museum Secretary